Introducing Merrill Lynch







RETIREMENT & BENEFIT PLAN SERVICES

About Your Weyerhaeuser Stock Awards



Weyerhaeuser

Weyerhaeuser has engaged Merrill Lynch to provide services for your Weyerhaeuser stock awards plan. Through AwardChoice®, you'll have access to the Benefits OnLine® website, which gives you direct access to the tools, information and services you need to make the most of your awards. (Merrill Lynch will provide stock award recordkeeping that was previously provided by Morgan Stanley Smith Barney.)

Getting Started with Merrill Lynch

Step 1: Access your awards

Online: Visit Benefits OnLine at www.benefits.ml.com

The first time you access the site, you will need to create a User ID and Password. Click on the "Create User ID" link below the login box.

You will need to enter your personal identification number (PIN), which was mailed to you by Merrill Lynch, and your U.S. Social Security number (or internal verification number if you do not have a Social Security number).

U.S. participants who have not received a PIN may use the following instructions to open an account:

- Go to www.benefits.ml.com and click on Create User ID.
- Enter your Social Security Number, then click Continue.
- The page asks for Social Security Number and PIN. Click on Forgot my PIN.
- Provide the requested personal data (including your original date of hire with Weyerhaeuser, available from the Employee Service Center) and answer the security question. This should allow you to complete the User ID and Password process.
- The system will automatically navigate back to the Benefits OnLine Login page.
- Use your new User ID and Password/PIN to access your online account.

Canadian participants who have not received a PIN should follow the phone instructions to the right.

By phone: Call the Merrill Lynch Retirement & Benefits Contact Center at (855) 889-65WY

Participant service representatives and the Interactive Voice Response (IVR) system are available virtually 24 hours a day, 7 days a week.

To access the IVR system, you will need to enter your Social Security number (or internal verification number) and Password. If you have not created a Password for Benefits OnLine, your PIN will provide access to the IVR system.

Canadian participants who have not received a PIN (or internal verification number) should call the Weyerhaeuser Employee Service Center at (800) 833-0030 for assistance.

Merrill Lynch Wealth Management makes available products and services offered by Merrill Lynch, Pierce, Fenner & Smith Incorporated ("MLPF&S") and other subsidiaries of Bank of America Corporation ("BAC"). MLPF&S is a registered broker-dealer, Member SIPC and a wholly owned subsidiary of BAC.

Investment Products:

Are Not FDIC Insured	Are Not Bank Guaranteed	May Lose Value
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Step 2: Open your brokerage account

Before you can make transactions related to any of your Weyerhaeuser stock awards, you will need to establish a Merrill Lynch brokerage account, called a Limited Individual Investor Account (LIIA). An LIIA is a self-directed, non-interest bearing brokerage account through which you may exercise your awards and sell Weyerhaeuser stock. It is separate from any other Merrill Lynch brokerage account you may have. **Once you set up your account, it can take up to three business days for your account to be fully established. For U.S. participants with vested restricted stock shares, full account details will show after this three day period.**

How to open your brokerage account

You can open your LIIA online at www.benefits.ml.com (easy five-step process with much of your information pre-populated) or by completing a new account form and mailing it back to Merrill Lynch.

To open your brokerage account online:

- 1. Log onto Benefits OnLine at www.benefits.ml.com using the User ID and Password you created.
- 2. Select the Equity Plan tab, then Individual/Plan Information and choose Open an Account.
- 3. Then, click on the **Open a Limited Individual Investor Account** button. The site will guide you through the brokerage account opening process.

If you have not yet opened an LIIA, a pop-up reminder will appear each time you log in.

To open your brokerage account by form:

- 1. Obtain the form by calling the Merrill Lynch Retirement & Benefits Contact Center at (855) 889-65WY or the Weyerhaeuser Employee Service Center at (800) 833-0030.
- 2. Complete the first page. (The other pages contain the brokerage account terms and conditions and the Bank of America Merrill Lynch Privacy Pledge, which you may retain for future reference.)
- 3. Mail the first page of the form to:

Merrill Lynch 1400 Merrill Lynch Drive MSC NJ2-140-03-17 Pennington, NJ 08534 USA

Note: Once you set up your account online (or your completed forms are received by Merrill Lynch), it can take up to three business days for your account to be fully established and all account details to appear.

Navigating Benefits OnLine

Once you log on to Benefits OnLine, the Home Page will appear. A series of tabs across the top provides access to much of the information you'll need. Under the **Equity Plan** tab, you can quickly link to program information, grant information, your personal profile, exercise and modeling tools, brokerage account details and more.

То	Take this step
View your award information	Select the "Weyerhaeuser Equity Plan" from the Home Page, orSelect the Grant Information tab
View personalized alerts or important messages	Access the Message Center by clicking "Alerts" from the Home Page
Model and/or exercise an award	 Select the Model/Exercise tab (tab will read Model only if you have not opened your brokerage account) Select transaction type and awards to model, then follow the prompts
Sell Weyerhaeuser stock held in your brokerage account	 Select the Brokerage tab Select Sell Stock from the dropdown menu Click on the stock symbol (WY) and follow the prompts
Access account statements and confirmations	 Select the Grant Information tab Select Statements or Confirmations from the dropdown menu
Access plan documents and forms	 Select the Individual/Plan Information tab Select Communications Center from the dropdown menu Select Plan Documents/Forms

Note: Once set up, it can take up to three business days for your brokerage account to be fully established. For U.S. participants with vested restricted stock shares, full account details will show after this three day period.

Where To Get More Information

The Benefits OnLine website is your new source for information about and tools for your stock awards. You may also call the Merrill Lynch Retirement & Benefits Contact Center at (855) 889-65WY and a participant service representative can assist you with navigating the information available to you through Benefits OnLine, as well as answer questions about the stock awards plan.

Webinar & Registration Information

On October 3 and 4, educational webinars will be held to walk you through the new online tools and resources and, most importantly, explain how to set up your brokerage account. The same content will be covered at all sessions. Click the link below to book your calendar. (Choose the webinar time you registered for, click "open" and then "save and close" when prompted.)

WEBINAR DATES & TIMES				
Date	Time (PST)	Click to Add to Outlook		
October 3	9 a.m. – 10 a.m.	Click here to add to my calendar		
October 3	2 p.m. – 3 p.m.	Click here to add to my calendar		
October 4	9 a.m. – 10 a.m.	Click here to add to my calendar		
October 4	2 p.m. – 3 p.m.	Click here to add to my calendar		

A recorded session will also be posted on myGuide in early October.

Frequently Asked Questions (FAQs)

	Question	Answer
1	What is the difference between my plan account and my brokerage account?	The plan account holds unvested or unexercised awards. For U.S. employees, the Merrill Lynch brokerage account will hold shares and dividends for vested restricted stock and proceeds for option exercises (if you choose to store option proceeds in your brokerage account). For Canadian employees, the Merrill Lynch brokerage account will not hold any value, as vested restricted or performance stock units and exercised SARs are cashed out at the time of vesting or exercise.
2	Why do I need to set up a brokerage account at Merrill Lynch?	This is a requirement from the Plan's new recordkeeper, Merrill Lynch. You must set up an individual brokerage account before you can sell or trade shares or receive dividends. Once you set up your account, it can take up to three business days for your account to be fully established. For U.S. participants with vested restricted stock shares, full account details will show after this three day period.
3	Will my account number change with the move to Merrill Lynch?	Yes. This will not be the same account you had at Morgan Stanley Smith Barney.
4	Is my account at Morgan Stanley Smith Barney still available to me?	Yes. Weyerhaeuser stock plan accounts at Morgan Stanley Smith Barney will "close" effective October 1 but will remain available for three years following the conversion, providing participants access to historical information and tax forms.
5	I have a personal retail account at Morgan Stanley Smith Barney. Will my personal retail account transfer to Merrill Lynch?	No. If you established a personal retail account with Morgan Stanley Smith Barney, it will remain with Morgan Stanley Smith Barney.
6	How will I receive tax forms for the year 2012?	Because of a system change at Smith Barney and the transition to Merrill Lynch, you may receive more than one tax reporting form for 2012 transaction activity.
		Tax forms for transaction activity from January 3, 2012 through July 6, 2012 will be produced by Citibank, the former parent company of Smith Barney.
		Tax forms for transaction activity from July 7, 2012 through September 20, 2012 (when the recordkeeping transition blackout begins) will be produced by Morgan Stanley Smith Barney.
		Tax forms for transaction activity on and after October 1, 2012 will be produced by Merrill Lynch.
		All forms will be sent to the mailing address participants have on file with Weyerhaeuser and both providers will post the forms to participant online accounts.

Neither Citibank nor Morgan Stanley Smith Barney are affiliated with Bank of America Corporation.



